

DEZIDATA Transport Vehicle Equipment GmbH
Industriestr. 10
D-94469 Deggendorf
-Germany-



Dear business partner,

As you know, our service hotline is available from Monday to Friday from 6:00 am to 8:00 pm and Saturday from 6:00 am to 2:00 pm.

During usual business hours (8.00 to 5.00 pm) our service hotline offers further assistance via team viewer, to perform tasks such as error analysis, data evaluations, updates according to the following terms and conditions.

Conditions:

The first 30 minutes: flat-rate costs Euro 85.00
Each additional hour: Euro 72.00 (billing by the minute)

Prices are exclusive of VAT.

Examples:

Remote maintenance condition of 5 minutes: flat-rate costs Euro 85.00
Remote maintenance condition of 30 minutes: flat-rate costs Euro 85.00
Remote maintenance condition of 47 minutes: flat-rate costs Euro 85.00 for the first 30 minutes
+ Euro 20.40 for the next 17 minutes
Total: Euro 105.40

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Please note that these services cannot be offered outside of the usual business hours.
Exceptions are possible if you have a prior arrangement with our sales or our service department.

Telephone consultation and support by the DEZIDATA service department continues to be free of charge.